



CONNOR'S NATIONWIDE PROMOTION 2026 FAQ

1. When is the promotion period?

The promotion is valid for purchases made between 1 August 2026 and 30 September 2026.

2. How can I participate in this promotion and what am I entitled to?

Trade Channel	Every purchase in a single receipt	Entitlement
Supermarket & Hypermarket	4 cans of Connor's Stout Porter (320ml or 500ml)	1x Contest Entry
	24 cans of Connor's Stout Porter (320ml or 500ml)	1x Connor's Camping Chair and 6x Contest Entries
Bar, Café & Restaurant	RM150 worth of Connor's Stout Porter	1x Connor's Camping Chair and 1x Contest Entry
Coffee Shop & Food Court	1 big bottle of Connor's Xtra Malt (640ml)	1x Contest Entry
Carlsberg Official Store on Grab and Panda Mart on Foodpanda	4 cans of Connor's Stout Porter (320ml or 500ml)	1x Contest Entry
Carlsberg Official Store on Shopee	24 cans of Connor's Stout Porter (320ml or 500ml)	1x Connor's Camping Chair

3. What is the Contest Prize to be won in this promotion?

MINI JCW Aceman E John Cooper

4. What is the Gift with Purchase (GWP) to be redeemed in this promotion?

Connor's Camping Chair

5. Where can I purchase the Connor's Camping Chair?

Unfortunately, our Connor's Camping Chair is not available for sale.

6. Which are the participating outlets for this promotion?

Trade Channel	Participating Outlets
Supermarket & Hypermarket	Selected outlets with Promotion Point-of-Sale Materials displayed in the premises.
Bar, Café & Restaurant	
Coffee Shop & Food Court	
Ecommerce Platform	Carlsberg Official Store on Grab, Panda Mart on Foodpanda and Shopee

7. How can I redeem the GWP and participate in the Contest?

Scan the QR code on Promotion Point-of-Sale Materials displayed at participating outlets or visit us at <https://dtbd.connorsstout.com/> to submit your entry.

You will be required to provide the following details:

- Name
- NRIC or Passport
- Mobile Number
- Email Address
- Mailing Address
- Proof of purchase ("Receipt") showing the outlet address, receipt number, name and/or logo of the outlet, date of purchase, participating product purchased, and qualifying purchase amount or quantity clearly stated and visible in the photo.

8. For participating outlets, where can I find the receipt number?

You may refer to the sample receipts as shown below:

ROOM SIXTY NINE CAFE
(201503146550)
7 JALAN FLORA UTAMA 6 TAMAN FLORA
UTAMA
83000 BATU PAHAT JOHOR

Invoice

Document No. **T01-003625**

Table : **11**
Date : 07/06/2025 06:54:01 PM
Cashier : USER

Description	Qty	Price RM	Amount RM
CONNORS	1	110.00	110.00
Sub Total :			110.00
Service Charge :			0.00
Rounding Adjustment :			0.00
Grand Total (RM) :			110.00
Cash			110.00

Please Come Again, Thank You!

DESTINY BAR
LOT 839, GROUND FLOOR,
JALAN MERPATI, B8000 MIRI, SARAWAK

TABLE : T6

CASH

RECEIPT # **CS00016255** DATE 16/09/2025
SALESPERSON TIME 17:49:00
CASHIER ERA

ITEM	QTY	U/P	AMOUNT
1002	1	160.00	160.00
CONNORS DRAUGHT			
TOTAL QTY		1	
SUB-TOTAL			160.00
DISC			35.00
SVC CHARGE			0.00
ROUNDING			0.00
TOTAL			125.00
CASH			130.00
CHANGE			5.00

GOODS SOLD ARE NOT RETURNABLE.
THANK YOU.

CHAPTER 26

LOT 26, GROUND FLOOR, BLOCK D,
DAMAI PLAZA PHASE 4, LUYANG COMMERCIAL CENTRE,
88300, KOTA KINABALU, SABAH
TEL: 0194283226

Service Tax Reg. No.: S10-2408-32100004

R. No.: **L26007710**

Date: 10-04-2025 8:41 PM
Transaction by: Ross
Qty Description Amt (RM)

1 Carlsberg/Blanc/Connors coupon	139.00
Subtotal (1)	139.00
Service Charge (5%)	6.95
Service Tax SST (8%)	9.84
Total	139.00
Diff Now	139.00
Change	0.00

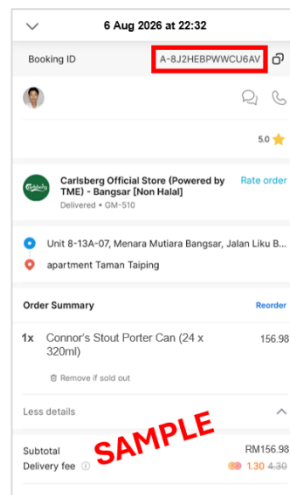
Thank You for Coming!!!
Powered by Genius POS
www.geniuspos.com.my

Participation in the Promotion is subject to the Promotion Terms and Conditions.

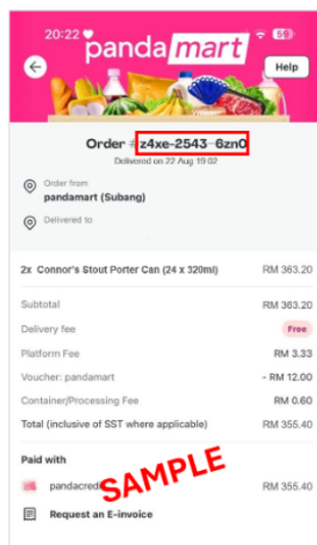
Coffee Shop & Food Court



E-Commerce (Grab)



E-Commerce (Foodpanda)



9. What information must be visible on the receipt for my submission to be valid?

- Outlet address
- Receipt number
- Name and/or logo of the outlet where the purchase was made
- Date of purchase
- Participating products purchased
- Correct amount/ quantity purchased

Below are the examples of approved receipts:

Supermarket & Hypermarket

✓ **Receipt number visible**

✓ **Within promotion period**

✓ **Correct participating product purchased**

✓ **Name and/or logo of the retail outlet visible**

✓ **Retail outlet address visible**

✓ **Correct quantity purchased**

Bar, Café & Restaurant

✓ **Receipt number visible**

✓ **Within promotion period**

✓ **Correct participating product purchased**

✓ **Name and/or logo of the retail outlet visible**

✓ **Retail outlet address visible**

✓ **Correct amount purchased**

Coffee Shop & Food Court

✓ **Receipt number visible**

✓ **Within promotion period**

✓ **Correct quantity purchased**

✓ **Name and/or logo of the retail outlet visible**

✓ **Retail outlet address visible**

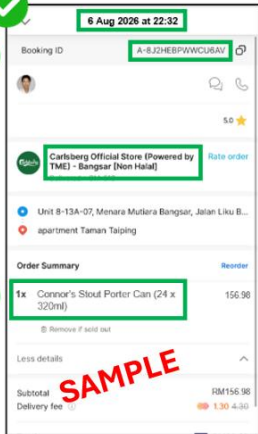
✓ **Correct participating product purchased**

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E-Commerce (Grab)

Receipt number visible ✓

Correct participating product purchased ✓



Within promotion period ✓

Name and/or logo of the retail outlet visible ✓

Retail outlet address visible ✓

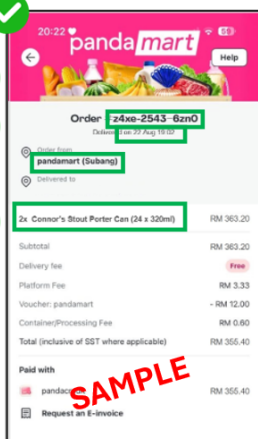
Correct quantity purchased ✓

E-Commerce (Foodpanda)

Receipt number visible ✓

Within promotion period ✓

Correct participating product purchased ✓



Name and/or logo of the retail outlet visible ✓

Retail outlet address visible ✓

Correct quantity purchased ✓

Below are the examples of rejected receipts:

Supermarket & Hypermarket

 ✗ Did not meet the minimum purchase requirement	 ✗ Non participating product	 ✗ Outside promotion period
 ✗ Missing name/logo of the outlet	 ✗ Missing receipt address	 ✗ Missing receipt date
 ✗ Missing receipt number	 ✗ Receipt not clear	 ✗ Duplicate receipt

Participation in the Promotion is subject to the Promotion Terms and Conditions.

Bar, Café & Restaurant

❌  Did not meet the minimum purchase requirement	❌  Non participating product	❌  Outside promotion period
❌  Missing name/logo of the outlet	❌  Missing outlet address	❌  Missing receipt date
❌  Missing receipt number	❌  Receipt not clear	❌  Duplicate receipt

Participation in the Promotion is subject to the Promotion Terms and Conditions.

Coffee Shop & Food Court



❌ Non participating product



❌ Outside promotion period



❌ Missing name/logo of the outlet



❌ Missing outlet address



❌ Missing receipt date



❌ Missing receipt number

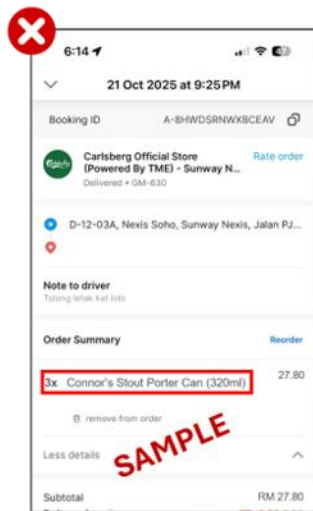


❌ Receipt not clear

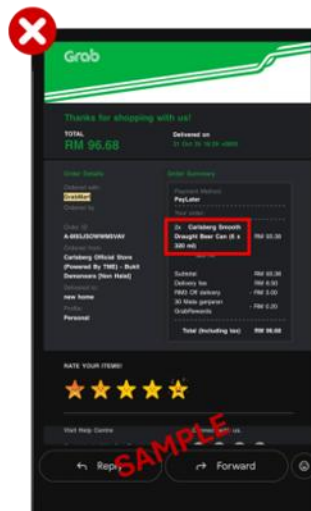


❌ Duplicate receipt

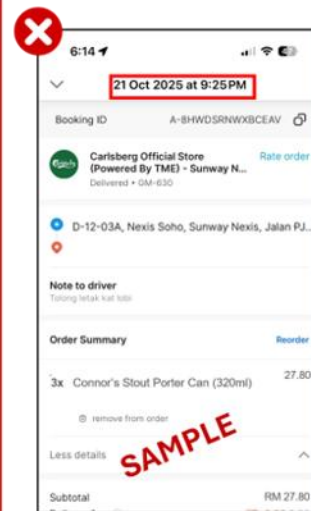
E-Commerce (Grab)



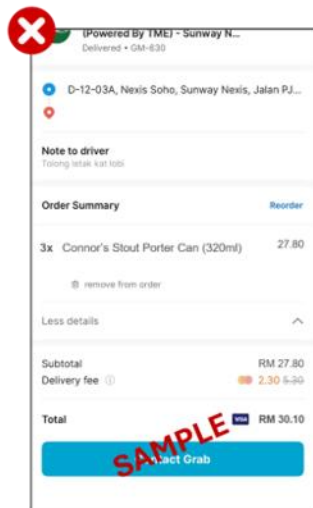
❌ Did not meet the minimum purchase requirement



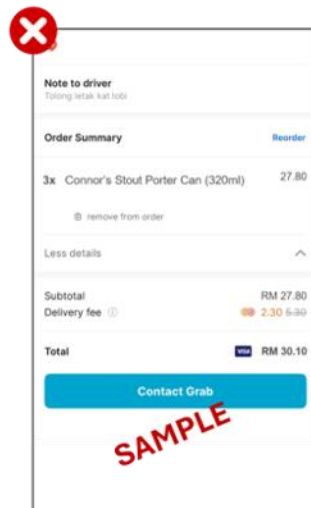
❌ Non participating product



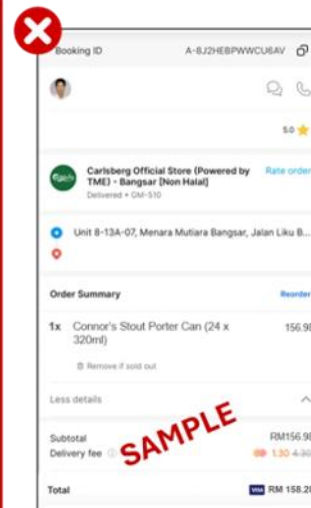
❌ Outside promotion period



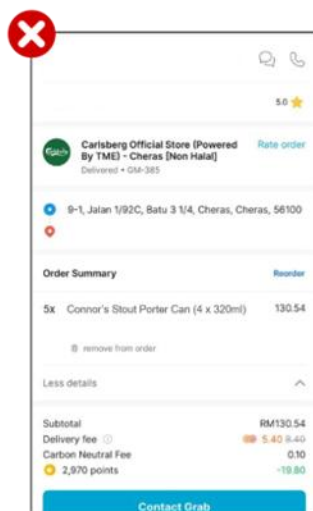
❌ Missing name/logo of the outlet



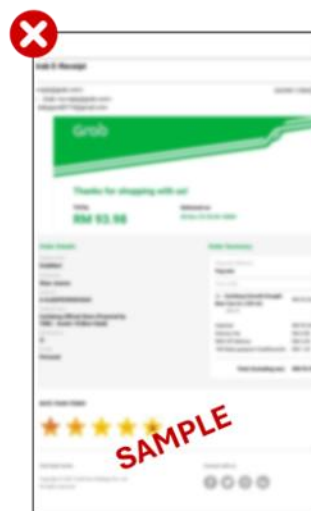
❌ Missing outlet address



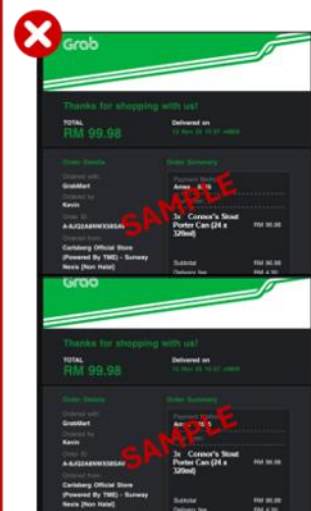
❌ Missing receipt date



❌ Missing receipt number



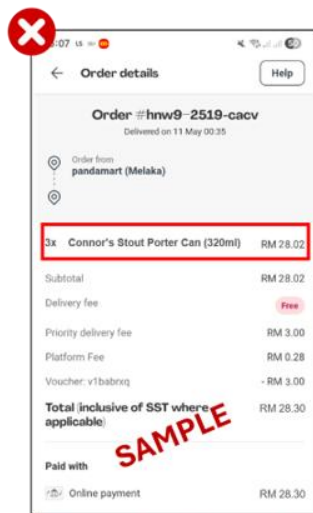
❌ Receipt not clear



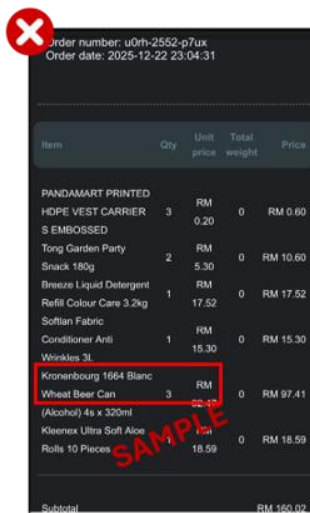
❌ Duplicate receipt

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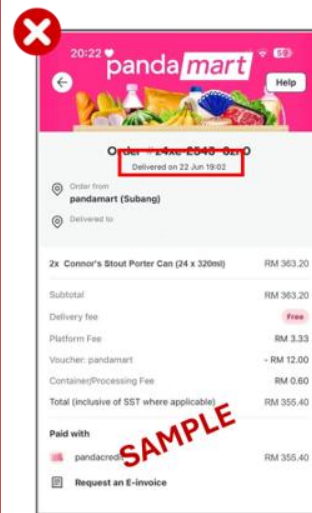
E-Commerce (Foodpanda)



✗ Did not meet the minimum purchase requirement



✗ Non participating product



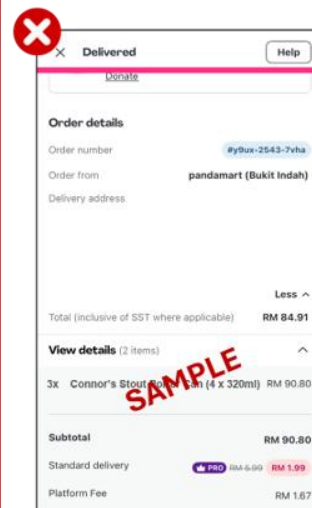
✗ Outside promotion period



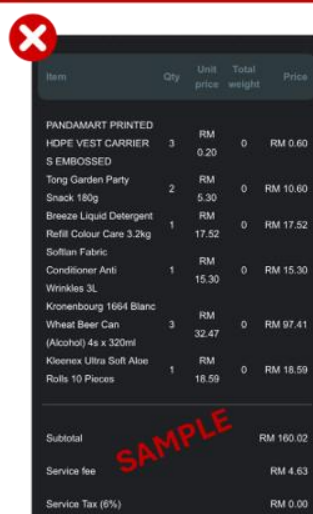
✗ Missing name/logo of the outlet



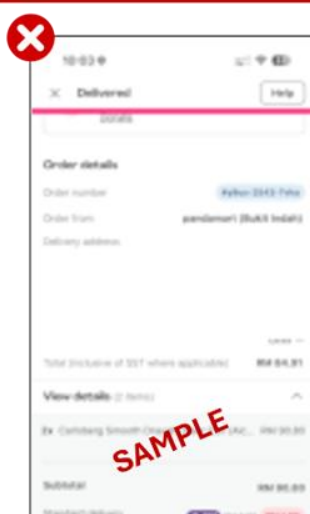
✗ Missing outlet address



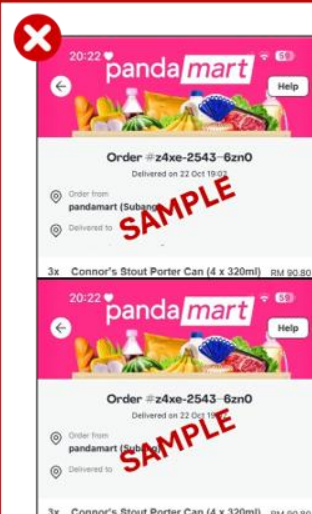
✗ Missing receipt date



✗ Missing receipt number



✗ Receipt not clear



✗ Duplicate receipt

10. Can I submit two receipts in a single submission for all valid purchases to be calculated together?

No. Only one receipt is allowed per submission.

11. Do I need to keep my receipt after the submission?

Yes. Please keep the original receipt for verification purposes.

12. How do I know if my submission has been received?

After completing the required fields and uploading your receipt, a Thank You message will appear to confirm that your submission has been received.

13. How can I check the status of my Connor's Camping Chair redemption?

You can check the status of your submission by entering the mobile number used during submission at <https://dtbd.connorsstout.com/check-entry-status/>.

14. What should I do if the status of my Connor's Camping Chair redemption remains the same after seven [7] working days from the date of submission?

You may reach out to us via our customer support email at carlsberg@s360plus.com.

15. When will I receive my Connor's Camping Chair once my submission is approved?

Once your submission has been approved, your Connor's Camping Chair will be delivered to the provided delivery address within ninety [90] working days. You may track the status of your redemption by visiting <https://dtbd.connorsstout.com/check-entry-status/>.

16. What should I do if I receive a damaged Connor's Camping Chair?

If your Connor's Camping Chair is damaged, email carlsberg@s360plus.com within three [3] working days of receiving it.

Include a clear photo or video of the damaged chair, along with your full name, mobile number, and delivery address. Eligible replacements are subject to verification and stock availability.

17. How many contest entries can I get for my receipt?

Each submission will be verified based on the qualifying purchase requirement for the relevant Trade Channel:

How Eligible Contest Entries Are Calculated

Supermarket & Hypermarket			
Receipt A		Receipt B	
Connor's Stout Porter (500ml)	4 cans	Connor's Stout Porter (320ml)	30 cans
Qualifying Purchases	4 cans	Qualifying Purchases	30 cans
Redemption Calculation 4 cans/24 cans = 0.17		Redemption Calculation 30 cans/24 cans = 1.25	
Total Connor's Camping Chair(s) to be redeemed	0	Total Connor's Camping Chair(s) to be redeemed	1
Contest Calculation 4 cans/4 cans = 1.00		Contest Calculation 30 cans/4 cans = 7.50	
Total Contest Entry Earned	1	Total Contest Entry Earned	7
Receipt C		Receipt D	
Connor's Stout Porter (500ml)	12 cans	Connor's Stout Porter (500ml)	50 cans
Connor's Stout Porter (320ml)	48 cans	Connor's Stout Porter (320ml)	80 cans
Qualifying Purchases	60 cans	Qualifying Purchases	130 cans
Redemption Calculation 60 cans/24 cans = 2.50		Redemption Calculation 130 cans/24 cans = 5.42	
Total Connor's Camping Chair(s) to be redeemed	2	Total Connor's Camping Chair(s) to be redeemed	3*
Contest Calculation 60 cans/4 cans = 15.00		Contest Calculation 130 cans/4 cans = 32.50	
Total Contest Entry Earned	15	Total Contest Entry Earned	32

**Each unique mobile number and NRIC may be used to redeem up to three [3] Connor's Camping Chairs during the Promotion Period. Eligible contest entries will continue to be calculated based on the qualifying requirement.*

Bar, Café & Restaurant			
Receipt A		Receipt B	
Connor's Stout Porter	RM88	Connor's Stout Porter	RM168
Qualifying Purchases	RM88	Qualifying Purchases	RM168
Redemption & Contest Calculation RM88/RM150 = 0.59		Redemption & Contest Calculation RM168/RM150 = 1.12	
Total Connor's Camping Chair(s) to be redeemed	0	Total Connor's Camping Chair(s) to be redeemed	1
Total Contest Entry earned	0	Total Contest Entry earned	1
Receipt C		Receipt D	
Connor's Draught	RM324	Connor's Draught	RM648
Qualifying Purchases	RM324	Qualifying Purchases	RM648
Redemption & Contest Calculation RM324/RM150 = 2.16		Redemption & Contest Calculation RM648/RM150 = 4.32	
Total Connor's Camping Chair(s) to be redeemed	2	Total Connor's Camping Chair(s) to be redeemed	3*
Total Contest Entry earned	2	Total Contest Entry earned	4

**Each unique mobile number and NRIC may be used to redeem up to three [3] Connor's Camping Chairs during the Promotion Period.*

Eligible contest entries will continue to be calculated based on the qualifying requirement.

Coffee Shop & Food Court			
Receipt A		Receipt B	
Connor's Xtra Malt (640ml)	1 Big Bottle	Connor's Xtra Malt (640ml)	2 Big Bottles
Qualifying Purchase	1 Big Bottle	Qualifying Purchases	2 Big Bottles
1 Big Bottle/1 Big Bottle = 1.00		2 Big Bottles/1 Big Bottle = 2.00	
Total Qualifying Entries	1	Total Qualifying Entries	2
Receipt C		Receipt D	
Connor's Xtra Malt (640ml)	9 Big Bottles	Connor's Xtra Malt (640ml)	15 Big Bottles
Qualifying Purchases	9 Big Bottles	Qualifying Purchases	15 Big Bottles
9 Big Bottles/1 Big Bottle = 9.00		15 Big Bottles/1 Big Bottle = 15.00	
Total Qualifying Entries	9	Total Qualifying Entries	15

Ecommerce Platform : Carlsberg Official Store on Grab and Panda Mart on Foodpanda			
Receipt A		Receipt B	
Connor's Stout Porter (320ml)	1 can	Connor's Stout Porter (320ml)	1 can
Connor's Stout Porter (500ml)	-	Connor's Stout Porter (500ml)	1 can
Qualifying Purchase	1 can	Qualifying Purchases	2 cans
1 Can/4 Cans = 0.25		2 Cans/4 Cans = 0.5	
Total Qualifying Entries	0	Total Qualifying Entries	0
Receipt C		Receipt D	
Connor's Stout Porter (320ml)	4 cans	Connor's Stout Porter (320ml)	24 cans
Connor's Stout Porter (500ml)	6 cans	Connor's Stout Porter (500ml)	0 cans
Qualifying Purchases	10 cans	Qualifying Purchases	24 cans
10 Cans/4 Cans = 2.50		24 Cans/4 Cans = 6.00	
Total Qualifying Entries	2	Total Qualifying Entries	6

Participation in the Promotion is subject to the Promotion Terms and Conditions.

18. Is there a limit to the number of contest entries I can submit?

No. You may submit unlimited eligible entries throughout the Promotion Period.

19. When will the contest winner be selected?

Winners will be selected within 30 working days after the Promotion Period ends.

20. How will I know if I have been shortlisted as a potential winner?

Shortlisted participants will be contacted via WhatsApp from **03-7890 5046** within thirty [30] working days after the Promotion Period ends.

If there is no response via WhatsApp, we will follow up with a phone call from the same number. We will make up to three [3] WhatsApp contact attempts and up to three [3] phone call attempts within seventy-two [72] hours from the time the first WhatsApp message is sent to the shortlisted participant.

During verification, you will need to:

- Confirm that you are aged twenty-one [21] years or above and are a non-Muslim.
- Provide your NRIC or passport for identity and eligibility verification.
- Correctly answer a skill-based question.

You will only be confirmed as a winner once your eligibility has been successfully verified and you have correctly answered the skill-based question.

For assistance during the seventy-two [72]-hour verification period, please email carlsberg@s360plus.com. Failure to respond or complete the verification process within this period will result in your shortlist position being forfeited. Any email received after the seventy-two [72]-hour verification period will not extend, reopen or reinstate the verification process.

21. What if I did not receive a WhatsApp message or telephone call? How can I check whether I was shortlisted?

All shortlisted participants will be contacted by the Organiser via WhatsApp or telephone from 03-7890 5046, using the mobile number provided in their submission.

If you did not receive any WhatsApp message or telephone call from this number, you may email carlsberg@s360plus.com to request a status check.

Please note that:

- A request for a status check does not mean that you have been shortlisted.

- Shortlisting status will be determined solely based on the Organiser's official records.
- Only participants officially identified as shortlisted participants in the Organiser's records will be eligible to undergo winner verification.
- Contacting the Organiser will not extend, reopen or reinstate an expired seventy-two [72]-hour verification period.

22. What will happen if I answer the skill-based question incorrectly?

Failure to answer the question correctly will result in the shortlisted participant being deemed to have forfeited his/her opportunity to be confirmed as a winner. In such an event, the Organiser reserves the right, at its sole discretion, to select the next eligible participant in accordance with the contest's winner selection and verification process.

23. What happens if I fail to respond, provide my photo ID, or complete the skill-based question within seventy-two [72] hours from the time the first WhatsApp message is sent to the shortlisted participant?

Failure to complete the winner verification process within seventy-two [72] hours from the time the first WhatsApp message is sent to the shortlisted participant — including failure to (i) respond to the WhatsApp message or call, (ii) provide valid NRIC or passport for identity and eligibility verification, and/or (iii) correctly answer the skill-based question — will result in the shortlisted participant being deemed to have forfeited his/her opportunity to be confirmed as a winner. In such an event, the Organiser reserves the right, at its sole discretion, to select the next eligible participant in accordance with the contest's winner selection and verification process.

24. What happens if I feel unsafe and refuse to provide my NRIC or passport after being shortlisted as a potential winner?

Failure to provide a valid NRIC or passport for identity and eligibility verification will result in the shortlisted participant being deemed to have forfeited his/her opportunity to be confirmed as a winner. In such an event, the Organiser reserves the right, at its sole discretion, to select the next eligible participant in accordance with the contest's winner selection and verification process. Please be assured that all personal information will be handled with confidentiality and used solely for verification purposes.

25. When will I receive my winning prize?

The confirmed winner will receive the Grand Prize at an official prize handover ceremony.

The Organiser will contact the winner once the handover arrangements have been finalised and will provide the date, time, venue and details of any documents required.

The winner must attend the prize handover ceremony and complete all applicable documentation, registration and ownership-transfer formalities before the Grand Prize can be handed over.

26. Are there any costs that I need to pay if I win the prize?

The winner is responsible for any applicable costs, taxes, fees, or expenses related to the prize ownership and collection, including but not limited to insurance, road tax, registration fees, transportation, and any other charges incurred in connection with the prize. The Organiser will only be responsible for the prize as stated in the promotion details.

27. Can I request to change the model or colour of my winning prize?

No. The model and colour of the prize are fixed and cannot be changed.

28. Who do I contact if I have further queries?

You may reach out to us via our customer support email at carlsberg@s360plus.com.